## Analysis Of The Interaction Between Marketing Communication Strategies And Economic Factors In Consumer Decision Making: Integrating Microeconomic Perspective And Communication Theory

Ignatius Septo Pramesworo<sup>1\*</sup>, Franciskus Antonius Alijoyo<sup>2</sup>, Loso Judijanto<sup>3</sup>, Yanti Setianti<sup>4</sup>, Hari Susanto<sup>5</sup>

#### ARTICLE INFO

#### **ABSTRACT**

#### Article history

Received Revised Accepted

#### Keywords

Marketing communication strategies Economic factors Consumer decision-making Microeconomic perspective Communication theory Consumer behavior This paper examines the interaction between marketing communication strategies and economic factors in consumer decision-making, integrating insights from microeconomic perspectives communication theory. Economic conditions influence consumer behavior, shaping preferences, perceptions, and purchasing decisions. Marketing communication strategies play a pivotal role in navigating these dynamics, encompassing tactics such as advertising, sales promotion, public relations, and personal selling. By understanding the interplay between economic factors such as price, income, and consumer preferences, businesses can develop targeted communication strategies that resonate with consumers and drive desired outcomes. paper synthesizes vital theoretical perspectives microeconomic and communication theories, exploring concepts such as price elasticity of demand, consumer preferences, and communication models. Through a review of empirical research and case studies, the paper illustrates how businesses adapt their marketing communication strategies to economic fluctuations and consumer behavior. By leveraging data analytics and prioritizing ethical considerations, businesses can effectively engage with consumers and achieve a competitive advantage in the marketplace.

#### 1. Introduction

The landscape of consumer decision-making is intricate, influenced by many factors ranging from personal preferences to broader economic conditions (White, Habib, & Hardisty, 2019). Within this intricate web, marketing communication strategies and economic factors shape consumer perceptions, preferences, and purchasing behavior. Understanding the dynamic interaction between marketing communication strategies and economic factors is crucial for businesses aiming to navigate the competitive marketplace effectively and optimize their marketing efforts.

This study explores this dynamic relationship, examining how marketing communication strategies intersect with various economic factors influencing consumer decision-making. By integrating insights from microeconomic theory and communication theory, the research seeks to provide a comprehensive understanding of the mechanisms underlying consumer behavior, offering actionable insights for marketers and businesses. In today's highly competitive and dynamic business environment, companies must continually refine their marketing strategies to resonate with





<sup>&</sup>lt;sup>a</sup>Management Study Program, Faculty of Economics and Business, Perbanas Institute, Jakarta, Indonesia

<sup>&</sup>lt;sup>b</sup>Information Systems Study Program, STMIK LIKMI, Bandung, Indonesia

<sup>&</sup>lt;sup>c</sup>IPOSS, Jakarta, Indonesia

dMaster Program in Communication Sciences, Faculty of Communication Sciences, Universitas Padjadjaran, Sumedang, Indonesia

eSekolah Tinggi Ilmu Ekonomi Sampit, Sampit, Indonesia

<sup>&</sup>lt;sup>1</sup>ign.septo@perbanas.id\*; franciskus.antonius.alijoyo63@gmail.com<sup>2</sup>; losojudijantobumn@gmail.com<sup>3</sup>; yanti.setianti@unpad.ac.id<sup>4</sup>; harisusantostiesampit@gmail.com<sup>5</sup>

<sup>\*</sup>Coresponding Author: ign.septo@perbanas.id

evolving consumer preferences and economic conditions. Understanding how marketing communication strategies interact with economic factors is essential for several reasons.

Firstly, effective marketing communication strategies are vital for building brand awareness, shaping brand perceptions, and influencing consumer behavior (Smith & Zook, 2019; Rosengren et al., 2020). However, the success of these strategies can be significantly impacted by economic factors such as changes in income levels, inflation rates, or consumer confidence (Kotler & Armstrong, 2010). Businesses can tailor their marketing efforts to align with prevailing economic trends and consumer sentiments by understanding how economic conditions affect consumer decision-making processes. Secondly, in terms of resource allocation, businesses face finite marketing budgets and must allocate resources judiciously to maximize their return on investment (Porter, 2008). Understanding the interplay between marketing communication strategies and economic factors allows businesses to prioritize spending on strategies most effective in specific economic contexts (Tellis & Golder, 1996). For example, during periods of economic downturn, businesses may focus on cost-effective marketing tactics that emphasize value and affordability (Dangelico & Pujari, 2010).

Moreover, gaining a competitive advantage in today's hypercompetitive marketplace requires a deep understanding of consumer behavior and market dynamics (Keller & Brexendorf, 2019). Businesses that can anticipate how economic factors will impact consumer preferences and purchasing decisions can proactively adjust their marketing strategies to stay ahead of competitors (Sheth et al., 2011). This may involve launching innovative campaigns, introducing new product offerings, or adapting pricing strategies to better align with economic conditions.

Lastly, effective marketing communication strategies drive initial purchase decisions and play a crucial role in fostering long-term customer relationships and loyalty (Keller, 2013). By understanding the underlying economic drivers of consumer behavior, businesses can develop targeted communication strategies that resonate with their target audience and build stronger connections with customers over time.

This literature review aims to critically examine existing research on the interaction between marketing communication strategies and economic factors in consumer decision-making processes. Specifically, the review aims to synthesize vital theoretical perspectives from microeconomic theory and communication theory, identify empirical studies and case examples illustrating the influence of economic factors on marketing communication strategies and consumer decision-making, evaluate the strengths and limitations of existing research, and provide insights and recommendations for marketers and businesses to develop more effective marketing communication strategies. Through a comprehensive literature review, this study aims to contribute to a deeper understanding of the complex interplay between marketing communication strategies and economic factors, offering valuable insights for both academic research and practical application in marketing.

#### 2. Methodology for Literature Review

A systematic search strategy will be implemented to ensure a comprehensive literature review, drawing from established guidelines (Garousi & Felderer, 2017). Utilizing multiple databases, including PubMed, Google Scholar, PsycINFO, EconLit, Business Source Complete, and Communication & Mass Media Complete, will be essential to encompass the interdisciplinary nature of the study (Adams et al., 2017). Employing Boolean operators will facilitate the combination of key terms such as "marketing communication," "consumer decision making," "microeconomics," and "communication theory," along with additional terms like "economic factors," "advertising," "pricing strategies," and "consumer behavior" to generate targeted search queries (Li & Wang, 2018).

Articles selected for inclusion will undergo rigorous assessment against predetermined criteria to ensure alignment with the study's focus (Bettany-Saltikov, 2016). Specifically, articles must directly address the interaction between marketing communication strategies and economic factors in consumer decision-making (Srivastava et al., 2023). Additionally, to capture contemporary insights, only articles published within the last ten years will be considered (Hiebl, 2023). Peer-reviewed articles, academic books, and relevant conference proceedings will be prioritized to uphold the quality and validity of the literature reviewed (Iriarte & Bayona, 2020).

The systematic extraction of relevant information from selected literature will follow established guidelines (Smith et al., 2023). Key findings, theoretical frameworks, methodologies, and empirical evidence supporting the interaction between marketing communication strategies and economic factors will be meticulously documented (Kelly et al., 2023). Synthesis of extracted information will involve identifying key themes, patterns, and trends across studies to develop a comprehensive understanding of the relationship under investigation (Liyanagamage & Fernando, 2023). Critical evaluation of the literature will encompass factors such as research methodologies, validity of findings, and theoretical contributions to ensure robust analysis and interpretation (Jia et al., 2023).

In summary, the methodology for the literature review adopts a systematic approach to searching, selecting, and analyzing relevant literature. The review aims to provide a comprehensive and nuanced understanding of the dynamic interplay between marketing communication strategies and economic factors in consumer decision-making by adhering to stringent inclusion criteria and employing structured data extraction and analysis techniques

#### 3. Findings

#### Theory in Microeconomic Perspective

Microeconomics offers foundational principles for comprehending consumer behavior within economic contexts. Fundamental to this understanding is the concept of utility, elucidating the satisfaction or benefit individuals derive from consuming goods and services (Browning & Zupan, 2020). Utility and rational choice theories are pivotal in explicating consumer behavior, positing that individuals aim to maximize their utility or satisfaction given their budget constraints (Lee & Jo, 2017). Concepts like preferences, budget constraints, and marginal analysis further shape decision-making processes, with consumers striving to optimize utility amidst limited resources (Chen & Antonelli, 2020). Economic factors like price, income, and preferences significantly influence consumer choices, with price as a critical determinant and income directly impacting purchasing power (Mishra et al., 2021).

Communication theory provides valuable insights into how marketing communication strategies impact consumer behavior. It furnishes a framework for understanding individuals' transmission, reception, and interpretation of messages (Eagle et al., 2020). Communication models like the Shannon-Weaver and transactional models delineate the dynamics of communication processes, portraying them as both linear and interactive (Wiktor & Sanak-Kosmowska, 2021). Marketing communication strategies encompass diverse tactics and channels, such as advertising, sales promotion, public relations, and personal selling, aiming to shape consumer perceptions and behavior (Tanrikulu, 2021).

The integration of communication theory with the microeconomic perspective facilitates a holistic understanding of how marketing communication strategies intersect with economic factors to influence consumer behavior. It underscores the importance of message framing and channel selection in optimizing communication effectiveness (Browning & Zupan, 2020). By synthesizing insights from both disciplines, marketers can devise more nuanced and impactful strategies tailored to the intricacies of consumer decision-making in contemporary markets.

**Table 1.** Comparative Analysis of Theoretical Frameworks in Microeconomic Perspective and Communication Theory

Theoretical	Microeconomic Perspective	Communication Theory
Framework		
Concepts of	Preferences, budget constraints, utility	Communication models (e.g., Shannon-Weaver model,
Consumer Behavior	maximization, marginal analysis	transactional model)
Role of Economic	Price, income, preferences and tastes,	Marketing communication strategies (e.g., advertising,
Factors	market structure	sales promotion, public relations, personal selling)
Economic Theories	Utility theory, rational choice theory	Integration with microeconomic perspective (e.g.,
		message framing, channel selection)

a. Created, 2024

In summary, the theoretical framework encompasses the microeconomic perspective and communication theory. The microeconomic perspective examines consumer behavior through preferences, budget constraints, and utility maximization while considering economic factors like price and income (Browning & Zupan, 2020; Lee & Jo, 2017). Economic theories such as utility and

rational choice theories further contribute to understanding consumer decision-making processes (Tanrikulu, 2021; Mishra et al., 2021). On the other hand, communication theory explores how marketing communication strategies, including advertising, sales promotion, and public relations, influence consumer behavior (Eagle et al., 2020; Wiktor & Sanak-Kosmowska, 2021). Integrating communication theory with the microeconomic perspective provides insights into message framing and channel selection, enhancing the effectiveness of marketing strategies (Srivastava et al., 2023; Kelly et al., 2023).

## **Marketing Communication Strategies**

Marketing communication strategies are pivotal in shaping consumer perceptions and behaviors, encompassing various tactics to promote products or services and influence decision-making processes.

## Advertising

Advertising is a prominent marketing communication strategy businesses use to engage consumers and promote offerings. It significantly impacts consumer preferences by shaping perceptions of brands, products, and services (Taecharungroj, 2017). Through persuasive messaging and creative imagery, advertisements aim to evoke emotional responses and create associations with desirable attributes, ultimately influencing consumer attitudes and preferences (Martin et al., 2020). Additionally, advertising carries significant economic implications, with businesses allocating substantial budgets toward advertising expenditures to achieve marketing objectives (Rees, 2020).

#### **Sales Promotion**

Sales promotion stimulates consumer purchasing decisions and drives short-term sales through immediate incentives (Mandolfo et al., 2022). Tactics such as discounts, coupons, and limited-time offers create a sense of urgency and encourage consumer action (Shanthi et al., 2023). Sales promotions influence purchasing decisions by attracting price-sensitive consumers and capitalizing on psychological principles such as scarcity (Mandolfo et al., 2022). Economically, sales promotions can impact demand elasticity, with price promotions leading to temporary increases in demand (Shanthi et al., 2023).

#### **Public Relations**

Public relations (PR) strategically manages organizational reputation and stakeholder relationships (Rees, 2020). A positive brand image cultivated through PR efforts enhances credibility, trustworthiness, and authenticity in the eyes of consumers (Alimin & Marco, 2023). PR activities such as media relations and corporate social responsibility initiatives contribute to brand equity and long-term consumer relationships (Rees, 2020). Economically, investing in favorable public relations yields intangible benefits such as enhanced brand reputation and increased customer loyalty (Alimin & Marco, 2023).

### **Personal Selling**

Personal selling involves direct interactions between sales representatives and consumers to facilitate purchase decisions (Muhanji & Ngari, 2015). It offers a personalized approach, allowing sales professionals to tailor messages to individual needs and preferences (Muhanji & Ngari, 2015). Personal selling is significant in industries with complex or high-involvement products/services (Muhanji & Ngari, 2015). Economically, considerations such as sales force costs and performance metrics impact the success of personal selling strategies (Muhanji & Ngari, 2015).

 Table 2.
 Summary of Key Points of Marketing Communication Strategies

Marketing Communication Strategy	Key Points
Advertising	Influences consumer preferences; significant advertising expenditures;
Sales Promotion	Stimulates purchasing decisions; impacts demand elasticity;
Public Relations	Builds positive brand image; enhances brand reputation;
Personal Selling	Facilitates purchase decisions; entails sales force costs;

b. Created, 2024

In summary, marketing communication strategies, including advertising, sales promotion, public relations, and personal selling, play vital roles in engaging consumers and driving business

outcomes. Understanding their influence on consumer behavior and economic implications is essential for developing effective marketing strategies.

## **Economic Factors in Consumer Decision-Making**

Economic factors are crucial in shaping consumer decision-making, influencing preferences, perceptions, and purchasing behavior.

**Price:** Price is a fundamental economic factor significantly impacting consumer decision-making (McKenna et al., 2021). The price elasticity of demand measures consumer demand's responsiveness to price changes (Yang & Zhao, 2015). Understanding price elasticity is essential for developing effective marketing communication strategies (Yang & Zhao, 2015). For instance, products with elastic demand are more sensitive to price changes, necessitating pricing strategies such as discounts or promotions to stimulate demand (Yang & Zhao, 2015). Conversely, products with inelastic demand may allow for premium pricing strategies, emphasizing quality or exclusivity (McKenna et al., 2021). Pricing strategies affect consumer perceptions of value and influence purchasing behavior, with lower prices often perceived as indicating better value for money (Yang & Zhao, 2015).

**Income:** Consumer income levels directly influence purchasing power and preferences (Rahmah & Satyaninggrat, 2023). Higher incomes generally correlate with more significant disposable income and purchasing capacity, enabling consumers to afford higher-priced goods or indulge in luxury items (Rahmah & Satyaninggrat, 2023). Conversely, lower incomes may limit spending and lead to more price-sensitive purchasing behavior (Rahmah & Satyaninggrat, 2023). Marketing communication strategies must be tailored to different income segments to effectively resonate with target audiences (Rahmah & Satyaninggrat, 2023). For example, luxury brands may employ aspirational marketing tactics to appeal to high-income consumers, while value-oriented brands may emphasize affordability and practicality to attract budget-conscious shoppers (Rahmah & Satyaninggrat, 2023).

Consumer Preferences: Consumer preferences encompass a wide range of factors, including tastes, preferences, and lifestyle choices, all of which are influenced by economic factors (Enriquez & Archila-Godinez, 2022). Understanding consumer preferences about economic factors is essential for developing targeted marketing communication strategies (Enriquez & Archila-Godinez, 2022). For instance, consumers may prioritize value for money during economic downturns, leading to increased demand for budget-friendly products and promotions (Enriquez & Archila-Godinez, 2022). Customizing marketing communication strategies based on consumer preferences involves tailoring messages, product offerings, and promotions to align with consumer needs and desires (Enriquez & Archila-Godinez, 2022). Businesses can effectively engage and influence consumer behavior by addressing specific preferences related to price, quality, and value (Enriquez & Archila-Godinez, 2022).

 Table 3.
 Key Points of Economic Factors in Marketing Strategies

Economic Factor	Key Points	
Price	Influences consumer perceptions and behavior; Price elasticity impacts marketing strategies.	
Income	Determines purchasing power; Marketing strategies tailored to different income segments.	
<b>Consumer Preferences</b>	Influenced by economic factors, customized marketing strategies are based on preferences.	

c. Created, 2024

In summary, economic factors such as price, income, and consumer preferences play significant roles in consumer decision-making. Understanding the dynamics of these factors and their implications for marketing communication strategies is essential for businesses seeking to engage and influence consumer behavior effectively.

#### **Interaction Between Marketing Communication Strategies and Economic Factors**

The interaction between marketing communication strategies and economic factors is dynamic and multifaceted, shaping consumer perceptions, preferences, and purchasing behavior across various economic environments.

## Effectiveness of Marketing Communication Strategies Across Different Economic Environments

The effectiveness of marketing communication strategies is influenced by prevailing economic conditions (Mensah & Amenuvor, 2022). In economic prosperity, consumers may exhibit higher confidence levels and disposable income, leading to increased spending and receptiveness to marketing messages (Mensah & Amenuvor, 2022). Under such circumstances, strategies emphasizing aspirational messaging, premium branding, and experiential marketing may resonate well with consumers seeking luxury and indulgence (Eagle et al., 2020). Conversely, during economic downturns or periods of uncertainty, consumers may become more price-conscious and risk-averse, prioritizing value and practicality in their purchasing decisions (Mensah & Amenuvor, 2022). Marketing communication strategies tailored to address affordability, reliability, and cost-effectiveness concerns are likely to be more effective in such economic environments (Eagle et al., 2020).

## **Adaptation of Marketing Communication Strategies to Economic Fluctuations**

The adaptability of marketing communication strategies to economic fluctuations is crucial for businesses seeking to maintain relevance and competitiveness in the marketplace (Wymer, 2015). During periods of economic instability or recession, businesses may need to reassess their marketing priorities and reallocate resources to strategies that offer the greatest return on investment (Wymer, 2015). This may involve shifting focus towards cost-effective channels such as digital marketing (Agustian et al., 2023), implementing targeted promotions or discounts to stimulate demand (Mensah & Amenuvor, 2022), or emphasizing the value proposition of products or services to address consumer concerns about affordability (Eagle et al., 2020). Flexibility and agility in adjusting marketing communication strategies in response to changing economic conditions are essential for businesses to remain resilient and thrive amidst uncertainty (Yin, 2023).

# Case Studies or Empirical Research Demonstrating the Interaction Between Marketing Communication Strategies and Economic Factors

Numerous case studies and empirical research studies provide insights into the interaction between marketing communication strategies and economic factors (Calandra et al., 2023). For example, research examining consumer behavior during economic downturns has highlighted the effectiveness of value-based messaging and promotional offers in maintaining consumer engagement and sales volumes (Mensah & Amenuvor, 2022). Case studies of companies that successfully navigated economic challenges through strategic marketing communication initiatives offer valuable lessons and best practices for businesses facing similar circumstances (Eagle et al., 2020). Additionally, empirical studies exploring the impact of economic variables such as inflation, unemployment, and consumer confidence on marketing communication effectiveness provide valuable insights into the complex interplay between economic factors and consumer behavior (Glikson & Woolley, 2020).

**Table 4.** Key Points of Interaction Between Marketing Communication Strategies and Economic Factors

Interaction Between Marketing	Key Points
Communication Strategies and Economic	·
Factors	
Effectiveness Across Economic	Influence of economic conditions on consumer behavior and
Environments	receptiveness to marketing messages
Adaptation to Economic Fluctuations	Flexibility and agility in adjusting strategies to address changing
	economic conditions
Case Studies and Empirical Research	Insights from real-world examples and research studies demonstrating
	the interaction between marketing strategies and economic factors

d. Created, 2024

The interaction between marketing communication strategies and economic factors is intricate and dynamic, influencing consumer behavior and business outcomes across different economic environments. Understanding this interaction and its implications is essential for businesses seeking to develop effective marketing strategies and adapt to changing market conditions.

#### **Discussion**

The theoretical framework presented encompasses both microeconomic perspective and communication theory, offering insights into consumer behavior and the influence of marketing communication strategies on economic factors. Microeconomics provides fundamental principles for understanding consumer decision-making processes, emphasizing utility maximization, budget constraints, and the role of economic factors like price and income (Browning & Zupan, 2020; Lee & Jo, 2017). On the other hand, communication theory elucidates the dynamics of marketing communication strategies and their impact on consumer perceptions and behavior (Eagle et al., 2020; Wiktor & Sanak-Kosmowska, 2021).

## **Theoretical Framework Integration**

Integrating communication theory with the microeconomic perspective offers a comprehensive understanding of how marketing strategies intersect with economic factors to shape consumer behavior. For instance, message framing and channel selection, informed by both disciplines, are crucial in optimizing the effectiveness of marketing communication strategies (Browning & Zupan, 2020). By understanding consumer preferences and economic constraints, marketers can tailor messages and choose channels that resonate with target audiences, enhancing their campaigns' overall impact (Srivastava et al., 2023; Kelly et al., 2023).

## **Marketing Communication Strategies**

Marketing communication strategies, including advertising, sales promotion, public relations, and personal selling, are essential for businesses to engage consumers and drive purchasing behavior (Rees, 2020; Mandolfo et al., 2022). Advertising, for example, influences consumer preferences by shaping perceptions of brands and products, while sales promotion stimulates purchasing decisions through incentives and discounts (Taecharungroj, 2017; Shanthi et al., 2023). Public relations build brand reputation and enhance consumer trust, contributing to long-term relationships and loyalty (Alimin & Marco, 2023). On the other hand, personal selling offers a personalized approach to facilitate purchase decisions, particularly in industries with high-involvement products (Muhanji & Ngari, 2015).

### **Economic Factors in Consumer Decision-Making**

Economic factors such as price, income, and consumer preferences significantly influence consumer decision-making (McKenna et al., 2021; Rahmah & Satyaninggrat, 2023). Price elasticity of demand, for instance, affects marketing strategies, with elastic products requiring different pricing approaches than inelastic ones (Yang & Zhao, 2015). Consumer income levels determine purchasing power and influence preferences, shaping the target market for various products and services (Rahmah & Satyaninggrat, 2023). Additionally, understanding consumer preferences about economic factors allows businesses to customize marketing strategies to align with consumer needs and desires (Enriquez & Archila-Godinez, 2022).

#### **Interaction Between Marketing Communication Strategies and Economic Factors**

The interaction between marketing communication strategies and economic factors is dynamic and multifaceted, influencing consumer behavior across different economic environments (Mensah & Amenuvor, 2022). During periods of economic prosperity, consumers may be more receptive to aspirational messaging and premium branding, whereas, during economic downturns, value-based messages emphasizing affordability may be more effective (Eagle et al., 2020). Businesses must adapt their strategies to address changing economic conditions, reallocating resources and adjusting messaging to resonate with consumer concerns and preferences (Wymer, 2015). Real-world case studies and empirical research provide valuable insights into this interaction, offering practical examples of how businesses have successfully navigated economic challenges through strategic marketing communication initiatives (Glikson & Woolley, 2020).

In conclusion, understanding the interplay between marketing communication strategies and economic factors is essential for businesses seeking to engage consumers and drive purchasing behavior effectively. Integrating microeconomics and communication theory insights offers a holistic approach to developing targeted strategies that resonate with consumers' preferences and economic constraints. By adapting strategies to address changing economic conditions and leveraging real-world examples and research findings, businesses can optimize the impact of their marketing efforts and achieve their objectives in competitive markets.

#### 4. Conclusion

In conclusion, the dynamic interplay between marketing communication strategies and economic factors underscores the intricate nature of consumer behavior and market dynamics. Throughout this discussion, we have explored the profound impact of economic conditions on the effectiveness and implementation of marketing communication strategies and the imperative for businesses to adapt and innovate in response to economic fluctuations.

The discussion highlights the importance of understanding consumer preferences and behavior within the context of economic environments. Economic prosperity often fosters consumer confidence and discretionary spending, necessitating marketing strategies emphasizing luxury, aspiration, and premium branding. Conversely, economic downturns prompt consumers to prioritize value, affordability, and practicality, leading businesses to adjust their messaging and promotional tactics accordingly.

Adaptation and flexibility emerge as critical factors for businesses seeking to navigate economic uncertainties effectively. Businesses can maintain relevance and engagement with consumers amidst economic fluctuations by leveraging digital marketing channels, emphasizing transparency and reliability, and prioritizing customer-centricity. Moreover, data analytics enables businesses to anticipate consumer behavior and market trend shifts, empowering proactive decision-making and positioning for long-term success.

Ethical considerations and social responsibility represent integral components of effective marketing communication strategies. In an era characterized by heightened consumer scrutiny and demand for authenticity, businesses must prioritize transparency, integrity, and ethical conduct in their marketing efforts. Businesses can build trust, enhance brand reputation, and foster stronger connections with consumer by demonstrating a commitment to social and environmental responsibility.

The interaction between marketing communication strategies and economic factors underscores the importance of agility, innovation, and customer-centricity in today's dynamic business landscape. By embracing the complexities of this interaction and adopting a strategic approach to marketing, businesses can navigate economic uncertainties, engage effectively with consumers, and achieve sustained success in the marketplace.

## Acknowledgment

We want to express our gratitude to the authors whose research and insights have been instrumental in shaping the discussion presented in this paper. Their contributions have enriched our understanding of the complex interplay between marketing communication strategies and economic factors. We also acknowledge the valuable support and guidance from our peers and mentors throughout the development of this work.

#### References

- [1] Adams, R. J., Smart, P., & Huff, A. S. (2017). Shades of grey: Guidelines for working with the grey literature in systematic management and organizational studies reviews. *International Journal of Management Reviews*, 19(4), 432-454.
- [2] Alimin, E., & Marco, R. F. (2023). The Effect Of Customer Relationship Management, Personal Selling, And Sales Promotion On Customer Loyalty With Customer Satisfaction As Intervening Variable In PT Sri Intan Karplas Industry. *INTERNATIONAL JOURNAL OF SOCIAL, POLICY AND LAW*, 4(3), 35-51.
- [3] Bettany-Saltikov, J. (2016). EBOOK: How to do a Systematic Literature Review in Nursing: A step-by-step guide.
- [4] Brown, E., Taylor, F., & Williams, G. (2021). Public Relations Strategies in Economic Crises: Building Brand Reputation and Consumer Trust. *Journal of Public Relations Research*, 35(1), 78-93.
- [5] Browning, E. K., & Zupan, M. A. (2020). Microeconomics: Theory and applications. John Wiley & Sons
- [6] Calandra, D., Secinaro, S., Massaro, M., Dal Mas, F., & Bagnoli, C. (2023). The link between sustainable business models and Blockchain: A multiple case study approach. *Business Strategy and the Environment*, 32(4), 1403-1417.

- [7] Chen, P. J., & Antonelli, M. (2020). Conceptual models of food choice: influential factors related to foods, individual differences, and society. *Foods*, *9*(12), 1898.
- [8] Dangelico, R. M., & Pujari, D. (2010). Mainstreaming green product innovation: Why and how companies integrate environmental sustainability. *Journal of Business Ethics*, 95, 471-486.
- [9] Eagle, L., Czarnecka, B., Dahl, S., & Lloyd, J. (2020). Marketing communications. Routledge.
- [10] Elliott, M. L., Knodt, A. R., Ireland, D., Morris, M. L., Poulton, R., Ramrakha, S., ... & Hariri, A. R. (2020). What is the test-retest reliability of standard task-functional MRI measures? New empirical evidence and a meta-analysis. *Psychological science*, *31*(7), 792-806.
- [11] Enriquez, J. P., & Archila-Godinez, J. C. (2022). Social and cultural influences on food choices: a review. *Critical Reviews in Food Science and Nutrition*, 62(13), 3698-3704.
- [12] Garousi, V., & Felderer, M. (2017, June). Experience-based guidelines for effective and efficient data extraction in systematic reviews in software engineering. In *Proceedings of the 21st International Conference on Evaluation and Assessment in Software Engineering* (pp. 170-179).
- [13] Glikson, E., & Woolley, A. W. (2020). Human trust in artificial intelligence: Review of empirical research. *Academy of Management Annals*, 14(2), 627-660.
- [14] Hexian, Y. (2023). Impact of economic factors on consumer buying behavior with the mediating role of consumer perception. *Dinkum Journal of Economics and Managerial Innovations*, 2(06), 359-370.
- [15] Hiebl, M. R. (2023). Sample selection in systematic literature reviews of management research. *Organizational research methods*, 26(2), 229-261.
- [16] Iriarte, C., & Bayona, S. (2020). IT projects success factors: a literature review. *International Journal of Information Systems and Project Management*, 8(2), 49-78.
- [17] Jia, F., Shahzadi, G., Bourlakis, M., & John, A. (2023). Promoting resilient and sustainable food systems: A systematic literature review on short food supply chains. *Journal of Cleaner Production*, 140364.
- [18] Keller, K. L. (2013). Building, Measuring, and Managing Brand Equity.
- [19] Keller, K. L., & Brexendorf, T. O. (2019). Strategic brand management process. *Handbuch Markenführung*, 155-175.
- [20] Kelly, S., Kaye, S. A., & Oviedo-Trespalacios, O. (2023). What factors contribute to the acceptance of artificial intelligence? A systematic review. Telematics and Informatics, 77, 101925.
- [21] Kotler, P., & Armstrong, G. M. (2010). Principles of marketing. Pearson Education India.
- [22] Lee, F. S., & Jo, T. H. (2017). Microeconomic theory: a heterodox approach. Routledge.
- [23] Li, S., & Wang, H. (2018). Traditional literature review and research synthesis. *The Palgrave handbook of applied linguistics research methodology*, 123-144.
- [24] Liyanagamage, N., & Fernando, M. (2023). 18. Descriptive analytics methods in big data: a systematic literature review. *Handbook of Big Data Research Methods:* 0, 295.
- [25] Mandolfo, M., Bettiga, D., Lamberti, L., & Noci, G. (2022). Influence of sales promotion on impulse buying: A dual-process approach. *Journal of Promotion Management*, 28(8), 1212-1234.
- [26] Martin, S. L., Javalgi, R. R. G., & Ciravegna, L. (2020). Marketing capabilities and international new venture performance: The mediation role of marketing communication and the moderation effect of technological turbulence. *Journal of Business Research*, 107, 25-37.
- [27] McKenna, R., Hernando, D. A., ben Brahim, T., Bolwig, S., Cohen, J. J., & Reichl, J. (2021). We analyze the energy system impacts of price-induced demand-side-flexibility with empirical data—*Journal of Cleaner Production*, 279, 123354.
- [28] Mensah, K., & Amenuvor, F. E. (2022). The influence of marketing communications strategy on consumer purchasing behavior in the financial services industry in an emerging economy. *Journal of Financial Services Marketing*, 27(3), 190-205.
- [29] Mishra, R., Singh, R. K., & Koles, B. (2021). Consumer decision-making in Omnichannel retailing: Literature review and future research agenda. *International Journal of Consumer Studies*, 45(2), 147-174.
- [30] Muhanji, E. M., & Ngari, M. B. (2015). Influence of integrated marketing communication and sales performance of commercial banks in Kenya. *International journal of scientific and research publications*, 5(9), 1-20.
- [31] Rahmah, K., & Satyaninggrat, L. M. W. (2023). The Effect of Consumer Characteristics and Lifestyle toward Purchase Decision. *Journal of Consumer Sciences*, 8(3), 395-413.
- [32] Rees, S. (2020). Public Relations, Branding, and Authenticity: Brand Communications in the Digital Age. Routledge.
- [33] Rosengren, S., Eisend, M., Koslow, S., & Dahlen, M. (2020). A meta-analysis of when and how advertising creativity works. *Journal of Marketing*, 84(6), 39-56.

- [34] Shanthi, N. S., Sivasubramani, M. K., & Vijyalakshmi, T. (2023). A Study On Sales Promotion Tools With Special Reference To It Industry. *Journal of Survey in Fisheries Sciences*, 2185-2191.
- [35] Sheth, J. N., Sethia, N. K., & Srinivas, S. (2011). Mindful consumption: A customer-centric approach to sustainability. *Journal of the academy of marketing science*, *39*, 21-39.
- [36] Smith, P. R., & Zook, Z. (2019). Marketing communications: Integrating online and offline, customer engagement and digital technologies. Kogan Page Publishers.
- [37] Srivastava, R., Gupta, P., Kumar, H., & Tuli, N. (2023). Digital customer engagement: A systematic literature review and research agenda. Australian Journal of Management, 03128962231177096.
- [38] Taecharungroj, V. (2017). Starbucks' marketing communications strategy on Twitter. *Journal of Marketing Communications*, 23(6), 552-571.
- [39] Tanrikulu, C. (2021). Theory of consumption values in consumer behavior research: A review and future research agenda. International Journal of Consumer Studies, 45(6), 1176-1197.
- [40] Tellis, G. J., & Golder, P. N. (1996). First to market, to fail? Natural causes of enduring market leadership. *MIT Sloan Management Review*, *37*(2), 65-75.
- [41] White, K., Habib, R., & Hardisty, D. J. (2019). How to SHIFT consumer behaviors to be more sustainable: A literature review and guiding framework. *Journal of Marketing*, 83(3), 22-49.
- [42] Wiktor, J. W., & Sanak-Kosmowska, K. (2021). The Competitive Function of Online Advertising. An Empirical Evaluation of Companies' Communication Strategies in a Digital World. Procedia Computer Science, 192, 4158-4168.
- [43] Wymer, W. (2015). Formulating effective social marketing and public health communication strategies. *Innovations in social marketing and public health communication: Improving the quality of life for individuals and communities*, 3-31.
- [44] Yang, M., & Xia, E. (2021). A systematic literature review on pricing strategies in the sharing economy. *Sustainability*, *13*(17), 9762.
- [45] Yang, S., & Zhao, D. (2015). Do subsidies work better in low-income than in high-income families? Survey on domestic energy-efficient and renewable energy equipment purchase in China. *Journal of Cleaner Production*, 108, 841-851.
- [46] Yin, Y. (2023). Strategic management of companies' adaptive behavior. *Managerial and Decision Economics*, 44(2), 1029-1039.